

# APRIL MONTHLY 2022 NEWS LETTER





# April@Faith's Walk has been interesting.

April@Faith's Walk has been interesting and exciting meeting new clients, new people and a lot of other operational activity that we look forward to sharing with you.

We look forward to sharing some of the activity that we started in April and look forward to finalising in May.

From an Operational perspective, we submitted our Provider information return on the 21/04/2022. We continue to complete our weekly quality assurance checks and Monthly audits to ensure that the care we provide is tailor made, safe, effective, caring and responsive to the needs of our people.

The Icing of the cake for the month for us, was feedback we received from homecare.co.uk from a registrar who was responsible for sourcing after care following on from one of patients' successful surgery. In her feedback she acknowledged the great service we provided, our professionalism and efficiency including our ability to resolve an unplanned emergency whilst keeping her updated through the process. We were proud because this is what we aim for, even though we acknowledge that on occasion we may fall short, and when we do, we learn from it to ensure we avoid it from happening again.

Our people systems application is working quite well. This allows us to have real time information on our client's visits

Look out for our June article as we look forward to featuring retirement living accommodation.

# WHAT'S HAPPENING?

Charity of the year.



We are pleased to announce that our local charity of the year for this financial year will be: East to west a local charity based in Egham who have been bringing hope to young lives all across Surrey and Berkshire since 1997.

#### People@Faith's Walk

Following on from our March update, where are with our people agenda.

We still continue to recruit for growth. Promote continuous personal development opportunities through short courses and local authority administered courses.

Provide all our people with a Road map, providing a clear career path for progression within the organisation.

Promote from within
Provide clarity on all our roles
Endeavour to provide ethical rotas



## Join the team.

We are always looking for new employees. Do you like what you see or what you hear, and would like to be a part of it, feel free to check out our careers page.

The more people join our team, the more we are able to support people continue living in their own homes.

https://www.faithswalk.co.uk/live-jobs.php?page=Live%20Jobs

Indeed -

https://uk.indeed.com/jobs?q=Faith%27s%20Walk%20&l&from=searchOnHP&vjk=00039d747388c852

### **Continuous performance Development and training opportunities**

Attended - 27th April 2022 - Care certificate network leads monthly catch up

# Corporate Social Responsibility Pledge.

Update from Our Corporate Social Responsibility pledge. Our finance work placement ad closed with over 60+ applications, we originally had planned to offer one work placement this financial year because not do we want to ensure that we offer the successful applicant the best experience, we are technically not a large organisation as such the manpower to deliver an exciting and worth-while experience to more than one candidate would put a lot of pressure on us. However, given the demand and lack of opportunities, we have agreed to stagger our work placement as such our first placement will be starting on the 09th May 2022, following on with the second in September and the third in March 2023.

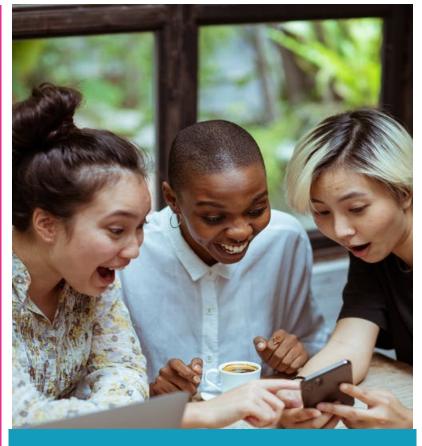
To all organisations with work placement opportunities in Spelthorne, Spelthorne Borough council has an app called, "I Choose Local", this app is dedicated to finding employment and skills opportunities for young people aged 16 to 24 in Spelthorne. It's a great tool that employers can use to support the youth find opportunities to develop their skills as well as contribute to the growth of business in the area.

I Choose - https://www.ichooselocal.co.uk/

Spelthorne Business forum will be running an information event to help business understand how they can benefit from

Skills for Success – Employers information Event 6 May @ 12:00 pm - 2:30 pm BST

https://sbf.biz/events/category/skills-employment/



# Recruitment@faithswalk

Some of our new recruits, have completed their onboarding process and are out in the field, which is great news. We are still waiting on references and DBS's and confident that they should be complete by the first week of May.

### What's happening from a sector perspective?

## Health and Care Bill granted Royal Assent

The Health and Care Bill has received Royal Assent by Her Majesty The Queen, enacting the most significant health legislation in a decade into law



The Act introduces measures to tackle COVID-19 backlogs and rebuild health and care services, backed by £36 billion over the next three years through the Health and Care Levy. It will also contain measures to tackle health disparities and create safer, more joined-up services that will put the health and care system on a more sustainable footing.

From a health and social care perspective the act also,

Ensures our health and social care workforce have the right skills and knowledge to provide informed care to autistic people and people with a learning disability by making Specialized training (the Oliver McGowan Mandatory Training) mandatory by law"

Want to find out more, visit <a href="https://www.gov.uk/government/news/">https://www.gov.uk/government/news/</a> <a href="health-and-care-bill-granted-royal-assent-in-milestone-for-healthcare-recovery-and-">health-and-care-bill-granted-royal-assent-in-milestone-for-healthcare-recovery-and-</a>

reform?utm\_campaign=Adult+Social+Care +Update+29.04.22&utm\_content=dhscmail.co.uk&utm\_medium=email&utm\_sour ce=Department+of+Health+and+Social+Car e&wp-linkindex=12

### Social care is changing

Social care is changing, if you would like to know how and impact this may have on you, why not visit the transforming social care government website that seeks to answer all the questions you may have https://engage.dhsc.gov.uk/social-care-reform/?utm\_campaign=Adult%20Social%20Care%20Update%2029.04.22&utm\_content=dhsc-

mail.co.uk&utm\_medium=email&utm\_sour ce=Department%20of%20Health%20and%2 oSocial%20Care&wp-linkindex=17

What will Faith's Walk continue to do from an infection control and prevention perspective whilst we continue to live with Covid.

Clear policies, guidelines and risk assessments.

Ensure that not only do all employees have access to all the PPE that is required, they will also receive annual training on Infection prevention and control.

All Asymptomatic staff conduct 2 LFD tests per week, taking them before work, spaced 3 to 4 days apart. This applies to all care and support workers including live in care staff. This is change from Daily LFD tests. Do note that other test criteria refer with symptomatic and where an outbreak occurs.

For further guidance,

https://www.gov.uk/government/public ations/coronavirus-covid-19-testing-for-adult-social-care-settings/covid-19-testing-in-adult-social-care

